

How to register your Birdie SIM Cards with “iAM Smart”: Customers who have registered for "iAM Smart" account can follow the steps below to complete the Real-name Registration for Birdie SIM Cards with "iAM Smart".

Step 1: Please insert the prepaid SIM card into your mobile device and visit Birdie webpage or scan the QR code to register.



The image shows two panels of registration instructions. The left panel has an orange header with the text "Visit birdie.com.hk" and a URL "https://www.birdie.com.hk/rnr/". Below this is the word "OR" and another orange header with "Scan QR Code" and a large QR code. The right panel is a mobile app interface with the Birdie logo at the top. It contains a list of items to prepare for registration, divided into two age groups: "Individuals Aged 16 or Above" and "Individuals Aged Under 16". Each group lists requirements for a valid Birdie SIM card, HKID/Passport, and for the under-16 group, a passport of an endorsing adult. A note at the bottom of the list says "Please keep your Wi-Fi switch on throughout the registration." Below the list is a small graphic with the text "歡迎使用 Welcome to use 智方便 iAM Smart" and "You can now complete real-name registration via 'iAM Smart'." At the very bottom of the right panel is an orange button labeled "Start".

Visit
birdie.com.hk

<https://www.birdie.com.hk/rnr/>

OR

Scan
QR Code



Birdie

Please prepare the following items and original documents before registration

- Individuals Aged 16 or Above**
 - Valid Birdie SIM card to be registered* (inserted into this device)
 - HKID / Passport
- Individuals Aged Under 16**
 - Valid Birdie SIM card to be registered* (inserted into this device)
 - HKID / Passport
 - HKID / Passport of endorsing adult

*Please keep your Wi-Fi switch on throughout the registration.

歡迎使用 Welcome to use 智方便 iAM Smart

You can now complete real-name registration via "iAM Smart".

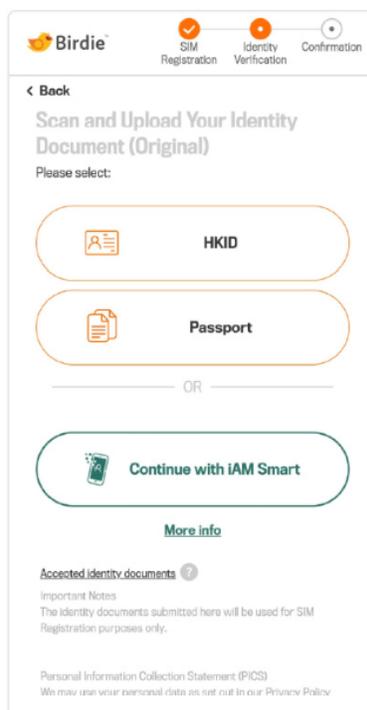
Start

Steps 2: Please make sure you have turned on Wi-Fi on your device. Please input your ICCID/Mobile Number, click “Get OTP”, input your OTP in your SMS, and click “Continue”.



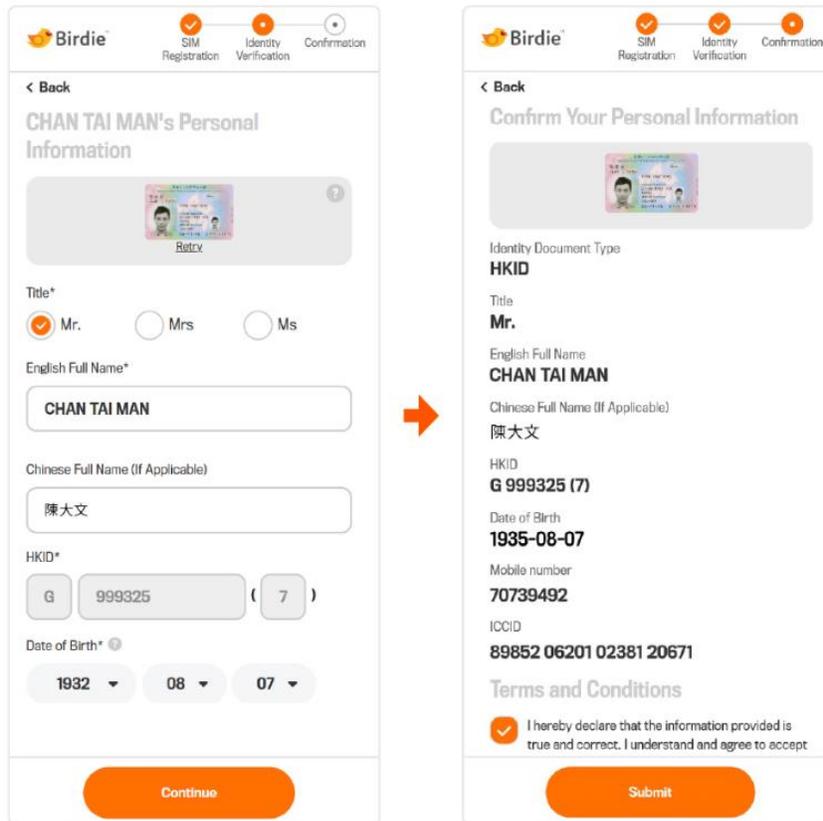
The screenshot shows the Birdie SIM Registration screen. At the top, there is a progress indicator with three steps: SIM Registration (active), Identity Verification, and Confirmation. Below the progress indicator, there is a 'Back' button and the title 'SIM Registration'. The screen instructs the user to ensure 'Insert SIM' and 'Wi-Fi On' are enabled. It then asks the user to enter their ICCID or Mobile Number and provides a 'Get OTP' button. Below that, there is a field for the One-time Password (OTP) and another 'Get OTP' button. At the bottom, there is a 'Continue' button.

Steps 3: Individuals who have registered for "iAM Smart" can select "Continue with iAM Smart". Once you've logged in to your "iAM Smart" account, please select "Agree" to authorise "iAM Smart" to provide the required personal information for real-name registration.



The screenshot shows the Birdie Scan and Upload Your Identity Document screen. At the top, there is a progress indicator with three steps: SIM Registration (checked), Identity Verification (active), and Confirmation. Below the progress indicator, there is a 'Back' button and the title 'Scan and Upload Your Identity Document (Original)'. The screen asks the user to select an identity document type: 'HKID' (with a photo icon) or 'Passport' (with a document icon). Below these options, there is an 'OR' separator and a 'Continue with iAM Smart' button (with a smartphone icon). At the bottom, there is a 'More info' link and a section for 'Accepted identity documents' with a help icon. Below this, there is an 'Important Notes' section stating that the identity documents submitted will be used for SIM Registration purposes only. At the very bottom, there is a 'Personal Information Collection Statement (PICS)' section with a link to the Privacy Policy.

Steps 4: The system will fill in the information from "iAM Smart" automatically. Scan and upload your original HKID card, verify all the information and click "Continue".



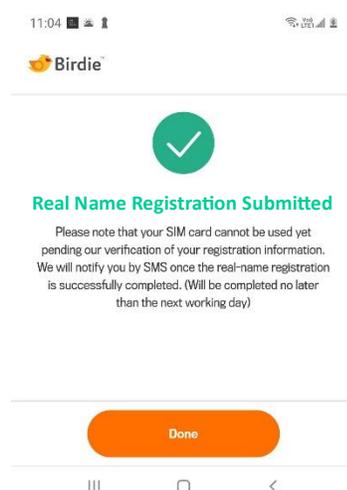
Left Screenshot: Personal Information Form

- Progress: SIM Registration (checked), Identity Verification (checked), Confirmation (pending)
- Title: Mr. Mrs. Ms.
- English Full Name: CHAN TAI MAN
- Chinese Full Name (If Applicable): 陳大文
- HKID: G 999325 (7)
- Date of Birth: 1932-08-07
- Button: Continue

Right Screenshot: Confirm Your Personal Information

- Progress: SIM Registration (checked), Identity Verification (checked), Confirmation (pending)
- Identity Document Type: HKID
- Title: Mr.
- English Full Name: CHAN TAI MAN
- Chinese Full Name (If Applicable): 陳大文
- HKID: G 999325 (7)
- Date of Birth: 1935-08-07
- Mobile number: 70739492
- ICCID: 89852 06201 02381 20671
- Terms and Conditions: I hereby declare that the information provided is true and correct. I understand and agree to accept
- Button: Submit

Steps 5: Please verify all information, acknowledge the terms and conditions, then click "Submit". Once you have successfully completed real-name registration, you will receive a confirmation SMS and your SIM is ready to use.



11:04 [Signal] [Battery] [Wi-Fi] [Cellular]

Birdie



Real Name Registration Submitted

Please note that your SIM card cannot be used yet pending our verification of your registration information. We will notify you by SMS once the real-name registration is successfully completed. (Will be completed no later than the next working day)

Done

III [Home] [Back]