

Enforcement Statistics of Unsolicited Electronic Messages Ordinance (UEMO)

Number of reports of suspected contravention received and dealt with after the UEMO fully commenced on 22 December 2007

	No. of reports received						No. of reports dealt with	No. of warning letters issued	No. of enforcement notices issued	No. of Prosecutions instituted
	Fax	Email	Short Message	Pre-recorded Telephone Message	Others ⁱ	Total				
Apr 2024	1	7	16	19	2	45	44	0	1	0
Mar 2024	0	9	10	22	2	43	34	0	0	0
Feb 2024	0	6	3	13	1	23	49	1	0	0
Jan 2024	0	3	12	27	1	43	55	0	0	0
Dec 2023	0	16	2	32	4	54	49	0	0	0
Nov 2023	0	4	8	41	3	56	59	3	0	0
Oct 2023	0	6	22	30	2	60	76	0	0	0
Sep 2023	2	6	36	34	2	80	66	0	0	0
Aug 2023	2	10	18	33	2	65	82	0	0	0
Jul 2023	4	9	17	26	2	58	62	0	0	0
Jun 2023	2	6	30	30	0	68	39	1	0	0
May 2023	0	8	34	28	4	74	47	1	0	0
Sub-Total (past 12 mths)	11	90	208	335	25	669	662	6	1	0

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	Fax	Email	Short Message	Pre-recorded Telephone Message	Others	Total				
2024 (YTD as of Apr)	1	25	41	81	6	154	182	1	1	0
2023	28	103	235	321	26	713	658	8	0	0
2022	26	112	235	125	24	522	553	18	0	0
2021	45	108	187	147	37	524	567	19	0	0
2020	53	130	228	108	37	556	526	20	0	0
2019	55	118	330	62	57	622	630	31	0	0
2018	138	115	290	56	26	625	749	30	0	0
2017	202	185	155	207	51	800	1 789	42	0	0
2016	208	177	204	142	60	791	855	26	0	1

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2015	516	324	968	182	106	2 096	1 520	28	2	0
2014	383	400	772	223	120	1 898	1 748	52	1	1
2013	574	426	606	280	160	2 046	2 012	97	8	0
2012	809	567	464	688	101	2 629	3 364	66	6	0
2011	1 350	356	168	613	111	2 598	3 019	109	7	0
2010	1 774	436	262	532	101	3 105	3 308	174	1	0
2009	4 413	804	308	363	194	6 082	6 766	93	1	0
2008ⁱⁱ	6 127	1 092	477	699	397	8 792	6 173	67	0	0
Total	16 702	5 478	5 930	4 829	1 614	34 553	34 419	881	27	2

ⁱ "Others" includes person-to-person commercial calls, silent calls, beep tone calls, etc.

ⁱⁱ For the period from 22 December 2007 to 31 December 2008