

Use of iAM Smart for Real Name Registration of Pre-paid SIM Cards

Telecommunications Regulatory Affairs Advisory Committee

4 February 2025



Real-name Registration (“RNR”) Programme for SIM Cards



Full implementation on 24 February 2023



All SIM cards issued and used locally are required to **complete RNR before service activation**



The Telecommunications (Registration of SIM Cards) **Regulation** (Cap. 106A1) has stipulated **various requirements** of the RNR Programme



The Communications Authority has issued **guidelines** to provide **specific operational details and requirements** of the RNR Programme for telecommunications service providers (“TSPs”)

Registrations of SIM Cards in Hong Kong

(as of 30 November 2024)



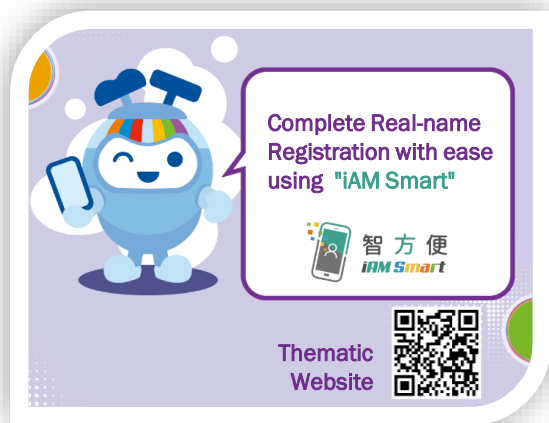
TSPs had **rejected** around **3.65 million** registration requests for not providing information satisfying registration requirement



TSPs had **deregistered** around **3.01 million** registration records which do not comply with the registration requirements



Full Adoption of “iAM Smart”



Starting from 1 October 2024, **"iAM Smart" as Default Registration Method** for Hong Kong Identity Card (“HKID”) Holders in Completing RNR for pre-paid SIM (“PPS”)

Members of the public can **use "iAM Smart" for instant completion** of the RNR procedures, making it easier to activate their PPS cards

If members of the public **choose not to use "iAM Smart"** for RNR for PPS cards, TSPs will **manually verify** the registration information submitted, and the relevant PPS cards will be activated after completing the RNR procedures

General Registration Steps for "iAM Smart" Users

"iAM Smart" users can make use of "iAM Smart" in completing real-name registration for SIM cards. The six major steps are summarised as follows –

1

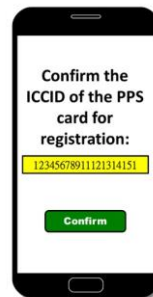


Insert **PPS card**, activate mobile data service and disconnect from Wi-Fi

Check the **notification SMS** sent by TSP to start the registration procedures

(The notification SMS should contain the name of telecom service provider, registration link etc.)

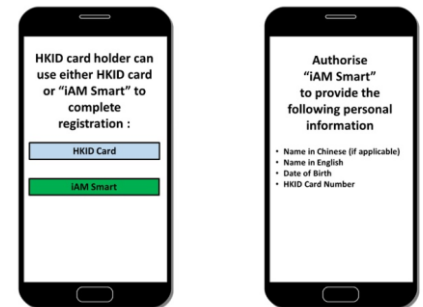
2



Follow the instructions to confirm the Integrated Circuit Card Identifier ("ICCID") of the SIM card which requires RNR

(The system will automatically fill in the ICCID.)

3



Individual user who has registered for "iAM Smart" account can choose to login his / her "iAM Smart" account and authorise "iAM Smart" to provide the required personal information to complete RNR

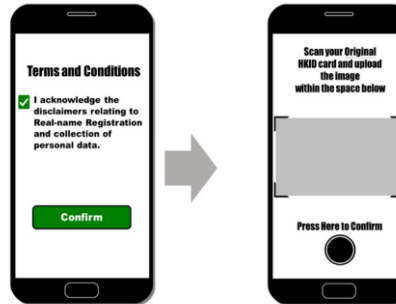
General Registration Steps for "iAM Smart" Users (Cont'd)

4



Confirm the provision of personal information from "iAM Smart" to the TSP to complete RNR

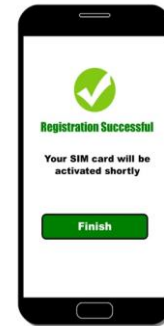
5



Acknowledge the disclaimers relating to RNR and collection of personal data

Take a photo of the **original** HKID card and upload the image

6



Complete registration / activation of service

Users who have successfully completed RNR will receive a **confirmation SMS** from TSPs

Market Surveillance by OFCA

OFCA conducts ongoing market surveillance and publicity and education activities

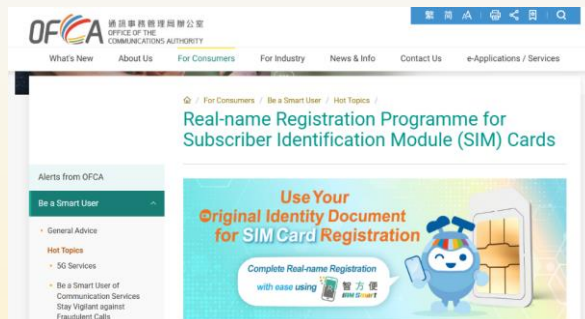
Promoting the use of "iAM Smart" for instant completion of the RNR procedures



Remind members of the public not to buy or sell PPS cards that have already completed RNR

Publicity

Thematic Website / Leaflets / TV Announcement



Future Plan to Enhance the RNR Programme



Availability of pre-registered PPS cards for sale undermines the efficacy of the RNR Programme

✓ sim卡已有\$38面額 + 77GB/1年 本地數據
已實名登記，電話號碼已寫在卡背
一插卡即用即上網

之後想增值亦非常方便
系電話舖/呢度 都可以購買 Hemat 增值卷
sim卡有效期1年，每充值1次有效期會延長1

數據用完可以再增值用餘額購買數據 plan
• \$188 /80GB /1年 (平均每個月\$16/6.6GB)
• \$208 /120GB /1年 (平均每個月\$17.4/10GB)

付款後即日順豐發貨；屋企/公司/智能櫃 取
只限郵寄，沒有面交
寄出前會確保電話卡能正常使用
量多價錢另儀，歡迎查詢



It is the Government's Policy initiative to make legislative amendments to prohibit the sale of pre-registered PPS cards



Criminalise the sale of pre-registered PPS cards



Thank you

