

Complete Real-name Registration for Pre-paid SIM Card More Conveniently through iAM Smart

Telecommunications Users and Consumers Advisory Committee

26 August 2024



Real-name Registration Programme for SIM Cards

Since the **full implementation** of the Real-name Registration Programme for SIM Cards (RNR Programme) on 24 February 2023, all SIM cards issued and used locally (including service plan SIM cards and pre-paid SIM (PPS) cards) must have their real-name registration completed before service activation

The RNR Programme aims to plug the loophole arising from the anonymous nature of PPS cards, **assisting law enforcement agencies** in the detection of crimes involving the use of PPS cards

Telecommunications service providers (TSPs) shall adopt different measures in accordance with the guidelines to verify users' identity documents effectively, including face-to-face registration, auto capture information from identity documents using optical character recognition (OCR) technology, and manual verification of information, etc. to ensure that the registration systems comply with the requirements of the regulation and the guidelines

TSPs shall **protect customer information** and comply with the requirements under the Personal Data (Privacy) Ordinance (Cap. 486). OFCA does not collect information of SIM cards users or registrants.

Measures to Verify Registration Information

OFCA has **requested TSPs to conduct sample checks on and follow up to verify suspicious PPS cards from time to time**, and to refer cases suspected of using false identity document to the Police for follow-up actions

**Registered
SMS Sender ID**

Upon the receipt of an SMS message from his/her TSP using the designated sender address “**#SIMREG**”, the user subject to sample check must provide his/her own identity document again as soon as possible by following the instructions provided in the SMS message for verification of the registered information. If the user subject to sample check is unable to provide relevant information to complete the verification before the stipulated deadline, the relevant PPS card will be deregistered and cannot be used afterwards

Real-name Registration of PPS Cards through iAM Smart



The video player shows a woman in a blue jacket speaking. A graphic of a SIM card with the word 'Registered' is overlaid with a red prohibition sign. The video title is 'Use Your Original Identity Document for SIM Card Registration'. The video player controls show a play button, volume icon, and a progress bar at 0:10 / 0:30. The video description at the bottom reads: 'Don't buy or sell "registered" SIM cards or register for strangers.' The video player interface includes a 'Share' button, a QR code, and a 'YouTube' logo.

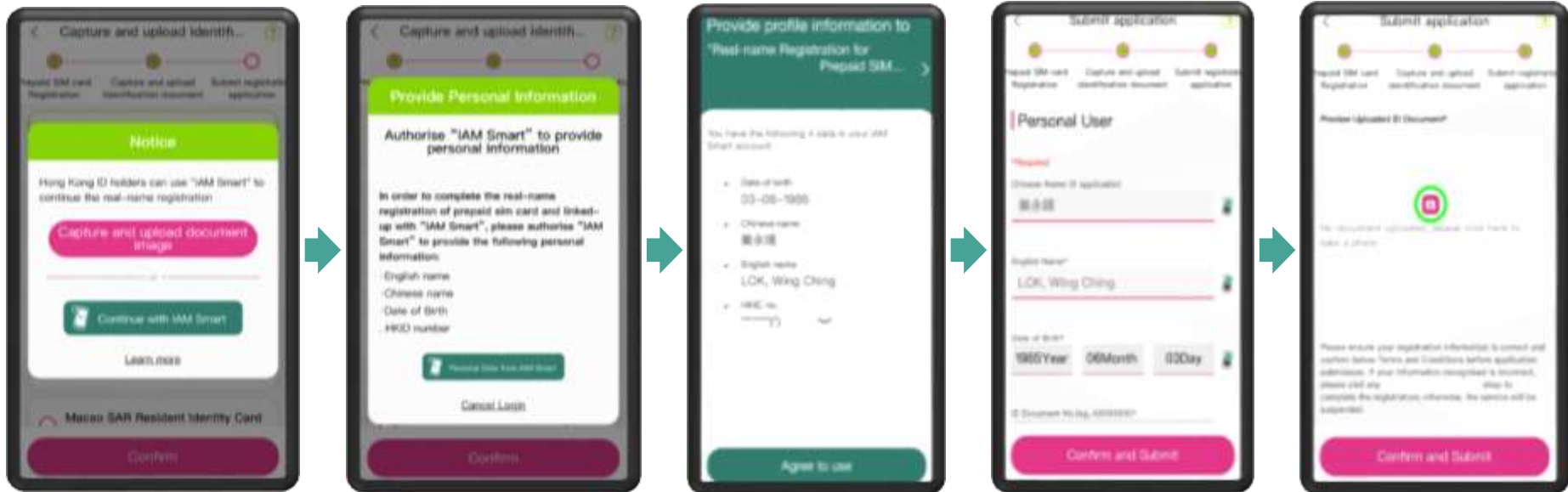
Register PPS Cards through iAM Smart

- ❑ Use your own original identity document for registration
- ❑ Deregister unused SIM cards*
- ❑ Don't buy or sell registered SIM cards
- ❑ Don't use personal information to register for strangers
- ❑ TSPs will conduct sample checks and suspend non-compliant SIM cards

Note (*): TSPs will also cancel the registration upon expiry of SIM cards in due course



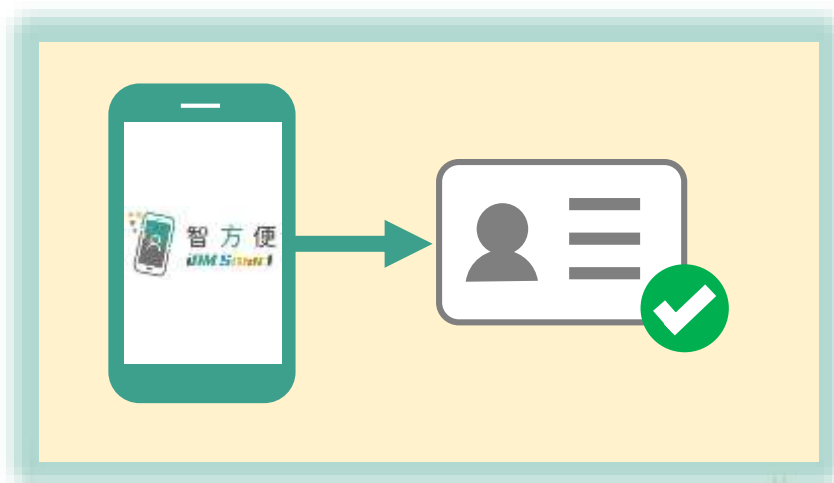
Register with iAM Smart is Convenient



Register "iAM Smart" with Mobile Phone!

Starting from October 2024 – Fully Adopt iAM Smart as the Default Method for Registration by Holders of HKID Card

To further strengthen the RNR Programme, **TSPs will fully adopt “iAM Smart” as default method for registration of PPS cards by HKID card holders starting from October 2024**



Publicity and Education on the RNR Programme

Thematic Webpage / Information Leaflet



<https://www.ofca.gov.hk/simreg/en>



Market Surveillance and Publicity and Education Activities



Thank you

